



# LOGISTICS

DELIVERING ALL YOUR NEEDS

# CCL Logistics

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**CCL** has been providing logistics services and building technology solutions for over 20 years. Our solutions allow manufacturers, distributors, wholesalers and retailers to improve their productivity, meet order demand, surpass customer expectations and reduce costs, while allowing them to scale.

# SIMPLIFY SUPPLY CHAIN. LEVERAGE SPEND. REDUCE YOUR COSTS.

We know that managing supply chains can be a real headache. No matter how complex your logistics needs, we like to keep things simple.

At CCL we deliver solutions that add real value — significantly reducing your overall cost of doing business, enhancing your reputation and allowing you the time to focus on growth.

We don't own any vehicles. Instead we outsource 100% of our logistics needs to the best providers out there, so we can meet your specific requirements. We have experts in mail, parcels and pallets for delivery by road, air and sea.

Working on your behalf we manage the logistics providers so you don't have to, freeing you up to concentrate on growing your business.


We typically work with over 500 logistics providers every month to make sure we always keep up with your changing demands.

You'll only receive one invoice — either weekly or monthly — unless you need it split by cost centre or business unit.

We provide 100% proof of delivery and we only invoice once delivery is confirmed.

Our Customer Service Team proactively manage each shipment from collection to delivery, efficiently resolving issues often before your customers become aware.

In fact, we are so passionate about providing outstanding customer service that we've registered the trademark 'Delivering Happiness'.

 Everything  
we do is focused  
on Delivering  
Happiness."

**Callum Bastock, CEO**  
CCL LOGISTICS & TECHNOLOGY





# DELIVERING HAPPINESS

...isn't left to chance at CCL.

## OUR PURPOSE

Delivering Happiness.

## OUR VISION

We want to be No. 1 in the UK for Logistics Services and Technology Solutions that combine to help customers reduce their costs and grow.

## OUR GUARANTEE

No contracts — if you're not happy please tell us and give us 30 days to put it right or you are free to leave.

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delivering  
happiness®

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## OUR VALUES

### — PASSION

Love what you do and be brilliant

### — INTEGRITY

Do the right thing

### — PEOPLE

Value and respect everyone

### — SERVICE

Live up to every promise

### — INNOVATION

Make it better

### — FINANCIAL RESPONSIBILITY

Make every penny count



# MAIL AND PACKETS

Getting smaller goods delivered efficiently can be a critical part of business today.

Delivery options for smaller, low value goods are often overlooked, but why pad-out a parcel when you could be using a mail or packet solution instead?

Whether you're B2B, B2C, a large manufacturer or marketplace seller, sending to the UK, Europe or Worldwide — we provide solutions that reduce packaging, cut down costs and deliver on time.

## — UK MAIL

We provide flexible, fast and cost-effective solutions for your UK business mail. Whether you're sending sorted or unsorted mail, be it regular correspondence or ad hoc, we have a solution for you.

## — UK PACKETS

There are millions of packets sent every week. Have you considered using this service to reduce your costs?

## — INTERNATIONAL MAIL AND PACKETS

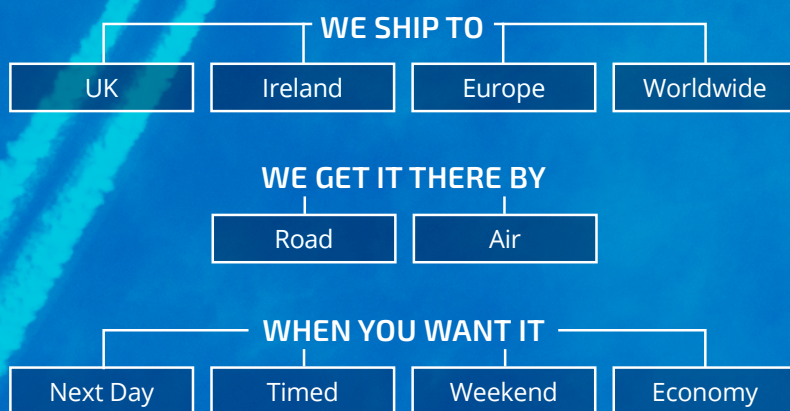
Delivering direct to your destinations, Europe or Worldwide, we use national postal operators for the final mile. We'll find the solution that works best for your business — from standard to priority delivery services.

## — BOOK, LABEL AND TRACK ONLINE

Our carrier management platform, myCCL, also allows you to book, label and track delivery progress of all your packet shipments from a single dashboard.

# UK, EUROPE & WORLDWIDE PARCELS

We provide an unrivalled choice of parcel delivery services at competitive prices.



[www.ccl-logistics.com](http://www.ccl-logistics.com)

Having worked closely with the UK's leading parcel operators for over two decades, our expert team know exactly which services are right for you, and we build our offer around your specific needs and varied priorities.

You can rely on us to deliver your parcels securely and on time, increasing your customers' satisfaction by ensuring you always meet your promises.



## REDUCE DELIVERY COSTS

Accessing the UK's leading parcel carriers through CCL means you can take advantage of our leveraged rates and reduce your costs.

## OFFER YOUR CUSTOMER GREATER CHOICE

Improve the customer experience and reduce cart abandonment by providing a wider range of services from the UK's leading parcel providers. Next day, timed delivery, weekend service, economy, store drop off — these are just some of the options on offer through CCL.

## UK, EUROPE AND WORLDWIDE

Individual carriers can't match our combined offering. Round the corner or round the world, we have a range of services to suit your deadline and budget.

## MANAGE RETURNS

Handling returns often causes headaches for businesses and customers. Through carefully chosen suppliers we offer a range of cost-effective return services. These can be from the same or different suppliers to those you use for outbound shipments.

## CARRIER MANAGEMENT TECHNOLOGY

It can be frustratingly inefficient comparing shipping prices, booking orders and finding tracking information while using multiple parcel carriers. Our multi-carrier management platform, myCCL, makes it easy to do all of this on one system.

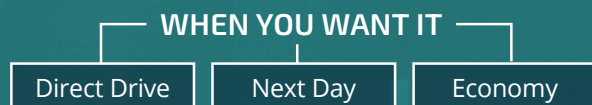
## IMPROVED AND PROACTIVE TRACKING

With your login to myCCL you can access information for any of your shipments and find tracking details easily. Our helpful Customer Service Team will also proactively track your shipments and deal with problems as they arise.



# ROAD HAULAGE

We provide solutions to suit different shipment types, destinations, deadline or budget.




[www.ccl-logistics.com](http://www.ccl-logistics.com)

Our expert team will always source the best haulier for your Part or Full Load shipments, within the UK, Ireland and Europe.

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**10,000+**  
**HAULAGE**  
**DELIVERIES**  
**A YEAR**

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 CCL do a fantastic job ensuring our Full and Part Loads are delivered on-time every time."

David England, Owner  
HIGHLAND FAYRE

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CCL is a member of RHA — the Road Haulage Association.

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## — HAULAGE IN THE UK

We work with a huge range of haulage partners, which gives us access to tens of thousands of trailers, trucks and specialist vehicles, including box vans, tautliners, high cubes, step frames and double deckers. We can offer you more choice than any single supplier for your Part or Full Load.

## — BACKLOADS

If you can be flexible on time, we can also offer highly competitive rates for your Part and Full Loads by sourcing return journeys for vehicles across the UK, Ireland and Europe.

We use our nationwide network to find a haulier in the right location, at the right price and with sufficient empty vehicle space to carry your Part or Full Load. Available at any time, this backload service offers a cost-effective solution for many businesses.

## — EUROPEAN GROUPAGE AND FULL/PART LOADS

We collaborate with some of Europe's largest road haulage companies. Working with these trusted suppliers, we provide a reliable and cost-effective road service for Full or Part Loads.

## — TRACKING AND REPORTING

We are proactively checking the status of your deliveries, and our multi-carrier management platform, myCCL, stores all your PODs (Proof of Delivery) for 24 months.



# NETWORK PALLETES

We work with some of the largest pallet networks across the UK and Europe, to offer you the fastest, most efficient and competitively priced pallet delivery service.



[www.ccl-logistics.com](http://www.ccl-logistics.com)





We offer complete coverage to the UK, Ireland and Europe, and have built strong relationships allowing us to efficiently ship pallets to these destinations. Our team makes the process as painless as possible, giving you complete peace of mind that your shipment will arrive intact and on time.

TRANSPORTING  
OVER  
**500,000**  
PALLETS  
ANNUALLY

#### SERVICE OPTIONS

Whether you want next day, timed delivery or economy, our range of services to the UK, Ireland and Europe will meet your needs.

#### REDUCE COSTS

Our Network Pallet solutions are a cost-effective way of shipping pallets, usually working out cheaper than shipping Part Loads.

#### ENVIRONMENTALLY FRIENDLY

Network pallets are a more environmentally friendly way of transporting your goods to their destination than dedicated vehicles.

#### BOOK, LABEL AND TRACK ON MYCCL

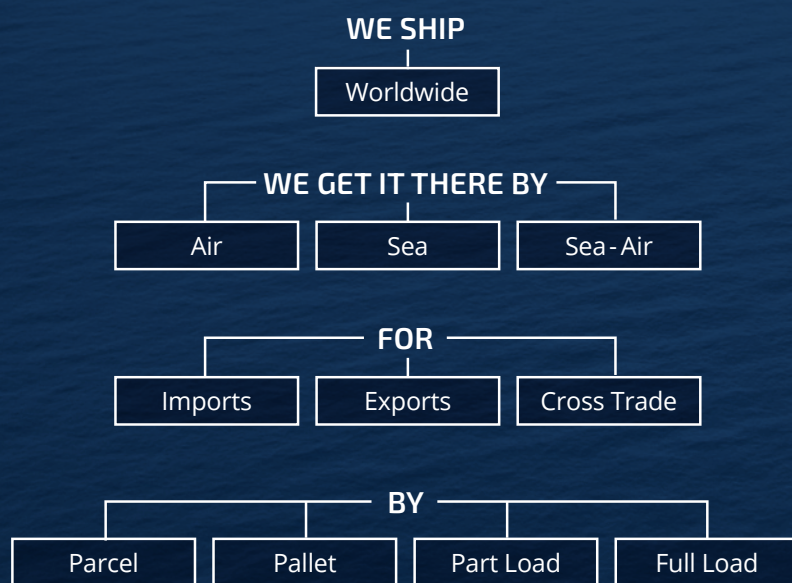
On myCCL you can book, label, track and access PODs for your network pallet shipments, from collection to delivery. It's one platform that keeps your supply chain running smoothly.

#### PROACTIVE TRACKING

We will proactively track your shipment at every available touch point with updates available on myCCL.

# AIR AND SEA FREIGHT

Short of time? Shipping by air could be your only option. However, when cost is everything shipping by sea is for you.



[www.ccl-logistics.com](http://www.ccl-logistics.com)

We work with a wide choice of air and sea freight providers, either through our own agency agreements or our relationships with trusted freight forwarders, to provide a reliable, tailored service that gives you regular cost savings.

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CCL is a member of BIFA — the British International Freight Association.

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#### **AIR FREIGHT**

A fast reliable option typically used for urgent or high value goods, ranging from a few boxes up to a full container load, for collection and delivery quite literally anywhere in the world.

#### **SEA FREIGHT**

Availability, transit time, price and certainty are all key factors in providing our customers with a great service. So, whether you are looking for a 40ft High Cube from Shanghai to Manchester or a 20ft Reefer from Mumbai to London, we've got you covered.

#### **SEA-AIR FREIGHT**

The perfect combination when you need it quicker than the long sea voyage from Asia to Europe, but air freight prices are just out of the question. For example, goods move by sea from Shanghai to Dubai and are then transferred to an aircraft for the rest of the journey.

#### **PROACTIVE TRACKING AND REPORTING**

Using CCL for Air, Sea or Sea-Air Freight, our dedicated Customer Service Team proactively track your shipments and myCCL, our carrier management platform, will store your PODs for 24 months.

#### **CUSTOMS CLEARANCE AND DELIVERY**

We handle the customs clearance and delivery instructions for all your shipments, saving you admin time and ensuring customs compliance.



# WAREHOUSING

Reduce your running costs with our warehousing solutions.

With a range of warehouse and distribution companies across the globe, we offer professionally managed and competitively priced facilities.

 CCL's flexible warehousing solutions and integrated technology have allowed us to seamlessly grow with increased demand."

Charles Firth, MD,  
ROWLINSON GARDEN  
PRODUCTS

With our help you can pick the best warehouse for your business. We provide flexible solutions for both temporary or long-term storage, including stock management, replenishment, local delivery, pick-pack-dispatch, specialist loading and handling, and bonded warehousing.

If you are growing, testing new markets, keeping stock closer to your customers, or increasing stock levels, we can help. With CCL we'll tailor your contract to suit your exact requirements, and help you reduce overheads by converting fixed costs to variable.

## PICK-PACK-DISPATCH

At CCL we offer a competitive, flexible and efficient pick-pack-dispatch service. Our partners process orders as and when you need them — daily, weekly or monthly. When they receive your order, they quickly pick what's needed, then pack and label them ready for uplift. CCL can also organise your onward shipping.

# SPECIALISED SERVICES

Innovative solutions for specialist logistical challenges.

With so many partners, we're able to facilitate a range of transport requests, especially if it's urgent or something a little unusual.

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## **How do you move a herd of elephants?** **Simple. Phone CCL!**

It's just one of the weird and wonderful loads we have shipped in the past!

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We can get any size of shipment to any destination in the UK, Europe or Worldwide.

Our delivery options include time sensitive, same day, product recall and events shipping services. From our network of specialist carriers with thousands of vehicles, we'll find the best solution for you. We can handle one-off emergencies, ad hoc requirements or regular scheduled shipments. Our technology makes it easy to track your shipments and obtain PODs.

As well as this, we provide specialised logistics including refrigerated (with single or multi-temperature transportation), dangerous goods, wide/low loads, cranes and hiabs.

You can also choose from one or two driver services.



# EXPORT PACKING & CASE MAKING

We provide a bespoke packing solution tailored to your needs.

## WHAT WE DO



## FOR SHIPPING BY



[www.ccl-logistics.com](http://www.ccl-logistics.com)



We provide a tailored service, designing, building and packing cases to secure valuable, awkward, or sensitive goods during transport.

From a phone call, site visit or emailed technical drawing, we can provide your bespoke packing solution.

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**From antique tea sets to military tanks and everything in between, we have a solution to suit your needs.**

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#### — **BESPOKE SERVICE**

We work with you to build a solution that ensures your products are packed safely and the overall size of the shipment is kept to a minimum, helping to reduce your logistics spend.

#### — **MATERIALS**

At CCL we take pride in creating the right packing solutions for your goods, using a range of materials that meet your environmental requirements. We only use ISPM 15 heat treated timbers and can provide certification with every order.

#### — **ONSITE PACKING SERVICE**

Sometimes it's easier if we come to you; in this case we'll scope your requirements, design and build your casing, visit your site and pack it for you.

#### — **AUTOMOTIVE PACKING**

We are trusted by big brands in the automotive and motorcycle industry, including the Moto GP Team and several motorcycle distributors, to make custom crates and protection that ensures shipments arrive at their destination in pristine condition.



## TALK TO US.

Keen to find out more about our logistics solutions and how we can reduce costs and help you grow?

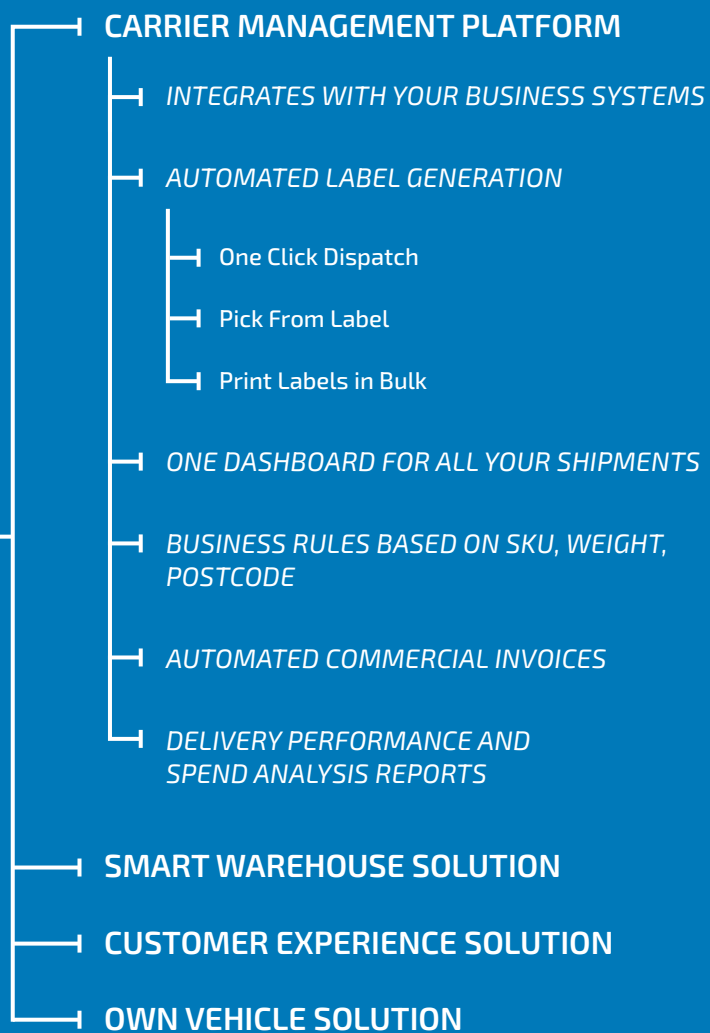
**EMAIL**      [hello@ccl-logistics.com](mailto:hello@ccl-logistics.com)

**CALL**        **01292 310 510**

Or speak to your Account Manager.  
[www.ccl-logistics.com](http://www.ccl-logistics.com)

# We also provide a suite of technology solutions...

...that improve your business processes,  
reduce your costs and grow your business.







[www.ccl-logistics.com](http://www.ccl-logistics.com)

01292 310 510